Docket No.: 3924P001DC

2615#2 IDC 10-11-02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re the Application of:

PREM UPPALURU, ET AL.

Application No.: 10/051,733

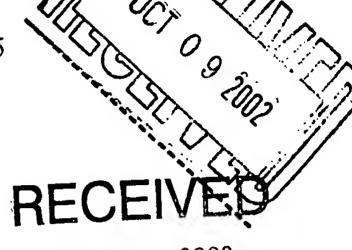
Filed: January 15, 2002

For: POINT-OF-PRESENCE CALL CENTER

MANAGEMENT SYSTEM

Art Group: 2645

Examiner:



OCT 0 8 2002

Technology Center 2600

INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. §1.97

Assistant Commissioner for Patents Washington, D.C. 20231

Sir:

In accordance with the duty of disclosure, enclosed is a copy of Information Disclosure Statement by Applicant (form PTO/SB/08), which is being submitted before the mailing of a first Office Action. It is respectfully requested that the cited references be considered and that the enclosed copy of PTO/SB/08 be initialed by the Examiner to indicate such consideration and a copy thereof returned to applicant(s). Some or all of the references listed on the enclosed PTO/SB/08 were previously identified in the parent application (Application No. 09/433,640, filed November 3, 1999) and copies of the references were furnished at that time. Accordingly, per 37 CFR §1.98(d)(1) additional copies of those references are not submitted herewith.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231

Date of Depos

Name of Person Mailing Correspondence

ture

The submission of this Information Disclosure Statement is not to be construed as a representation that a search has been made in the subject application and is not to be construed as an admission that the information cited in this statement is material to patentability.

Please charge any fees due to Deposit Account 02-2666. A duplicate copy of the Fee Transmittal (PTO/SB/17) is enclosed for this purpose.

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Date:

Tarek N. Fahmi, Reg. No. 41,402

12400 Wilshire Blvd., 7th Floor Los Angeles, California 90025 (408) 947-8200

Monique M. Pearson

Date